Information technology

Policy statement

We require a reliable, secure IT environment that is cost effective and provides our businesses with IT services that are fit for purpose. We'll provide guidance for the following:

- IT strategy and budget
- Information security
- IT architecture and service management
- IT procurement
- Telecom
- Software engineering
- Application support
- Business analysis
- Change management
- IT project management

All IT and telecoms hardware, software and support services will be purchased through M Group agreements.

Who is this for?

All our people employed within a Group business, in any capacity and at any level of seniority.

All third parties and supply chain partners who perform services for and on behalf of M Group. We expect those parties to abide by the provisions of this policy or alternatively have in place equivalent policies.

Group business obligations:

Each Group business will:

- Have policies and procedures in place to operate the business within the parameters of the M Group policy
- Provide suitable and sufficient resources to enable the policy to be implemented
- Provide our people with adequate training, information and instruction to ensure they can act within the policy parameters
- Be able to demonstrate compliance with this policy and meet the Group IT minimum standards
- Notify the Board of M Group or appointed officers of any issues or complaints which may have an impact on the reputation or standing of the individual Group business or M Group as a whole

Indicative policies/procedures/codes of conduct:

IT security policy

Digital strategy

Expenses

M GROUP